





# User manual

User manual, mounting and adjustment instructions, service, maintenance and reconditioning





This user manual refers to seating system Zitzi Active G2 with accessories. For a complete overview of the intended accessories, see the product's orderform.

## **Table of contents**

Manufacturer	. 3
Customization	. 3
Introduction	. 4 . 4 . 4
Intended purpose	.4
Symbol list	. 5
Product labeling	.6
Safety precautions  Education and qualifications  Warnings and precautions  Control before use  Restrictions  Remaining risks  Combinations  Divergency/Incidents	. 7 . 9 . 9 10
Technical data/Performance	11
Adaptation and customization	12
Mounting and adjustment instructions  Adjustment of seat position  Mounting/dismantling the back  Back angle adjustments  Back height adjustments  Back depth adjustment	14 15 16 17

Back adjustment lever	18
Hipbelt	
Chest harness	20
Chest belt	2
Headrest	
Ankle holder	22
- otrem	
Armrest from back	23
Support table	
ootrest whole	
Divided footrest, joint	26
Calf support	
Knee support	
Rest handle	
Oriving bow	29
ndoor underframe Flipper G2	30
Summary and follow-up	32
Service and maintenance	
Control before use	
Service and corrective maintenance	
Reconditioning	35
Recycling	38
recycling	50
Warranty and complaint	38
Revision	39



## Manufacturer

#### This product is manufactured by Anatomic Sitt i Norrköping AB

**Postal address** Anatomic Sitt AB, Box 6137, SE-600 06 Norrköping **Street address** Anatomic Sitt AB, Terminalgatan 1, SE-603 61 Norrköping

**Phone** +46 11-161800

**Email** info@anatomicsitt.com **Webb** anatomicsitt.com

Instructions moviesyoutube.com/anatomicsittFollow us onfacebook.com/anatomicsitt

**Eudamed-registration number/SRN**: SE-MF-000002240

## Customization





### Introduction

#### General

In order for you to make full use of the aid in a safe way, it is important that you read this user manual properly. This concerns the caregivers and family who are nursing the user. The user is the person sitting in the device and the caregiver is the person operating the device.

Save the user guide/manual for future reference. New editions are available for download from our website www.anatomicsitt.com. Information about the latest revision can be found on the front page along with the date.

#### **Correspondence - marking**

The product label and its packaging contains the reference number (REF) and serial number (SN - for main products) or batch number (LOT - for accessories). These numbers shall be provided in correspondence with Anatomic Sitt. You find the serial number on the inside of the seat.

#### **CE-marking - classification**

he device with its accessories is a CE-marked medical device, Class I according to the classification rules of Annex VIII (EU) 2017/745.

#### **Declaration of conformity**

The device complies with the requirements for medical devices under Regulation (EU) 2017/745 on medical devices. See the current EU declaration of conformity for product variants and accessories, see www.anatomicsitt.com/documents

## Intended purpose

Zitzi Active G2 is a dynamic seating system for children and young people with seating problems and the need for upright sitting during activities or work. The seating system is intended to be used together with an underframe. Zitzi Active G2 is a reusable product.



## Symbol list



This symbol is found in the user manual and draws the reader's attention to e.g. important safety information etc.



Indicates the manufacturing batch number so that batch can be identified.





This symbol indicates any risk of pinching.



Indicates that the product is a medical device.



The symbol indicates instructions and tips which makes it easier when using the product.



Indicates the manufacturer's reference number/article number so that the medical device can be identified.



Indicates that the operating instructions should always be read before use. Web address indicates where the document is located electronically.



Indicates the manufacturer's serial number so that a specific technical product can be identified.



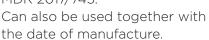
Indicates that the user manual should be read to obtain important safety information about e.g. warnings not to be found on the product label.



Unique product identifier such as enables unambiguous identification of specific medical devices.



Indicates the manufacturer of the medical device as defined in (EU) MDR 2017/745.





Indicates that the product is CE marked according to applicable EU directives.

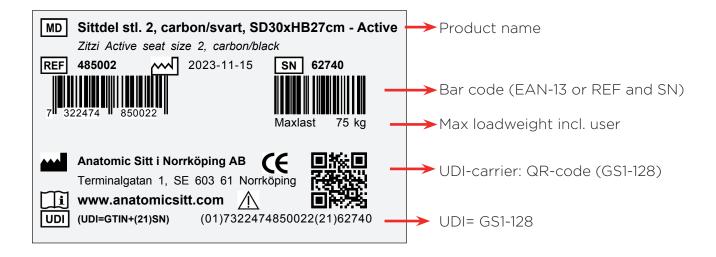


Indicates the date when the medical device was manufactured.

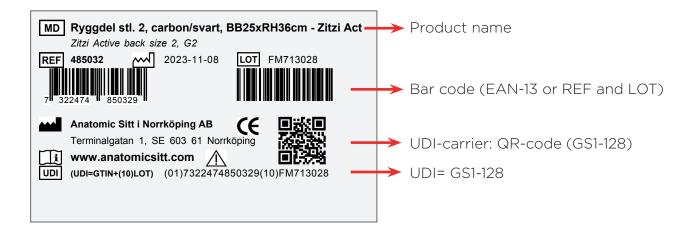


## **Product labeling**

### Label for main product



#### Label for accessories





## Safety precautions

### **Education and qualifications**

- Mounting, service and reconditioning must always be done by qualified personnel, (technicians at an aidcenter or equivalent).
- Decisions on adaptation/special adaptation must be made by qualified medical personnel and performed by qualified professional personnel (technicians at an aidcenter or equivalent).
- Settings, adjustments and testing of the aid must always be carried out by qualified medical personnel (specialist personnel at an aidcenter or equivalent).
- The aids prescriber or person with equivalent competence and knowledge of the user and the aid should always be involved in the try out of the product and perform a risk assessment before the first use.

### Warnings and precautions



Always read the user manual before use.



Settings may only be done by qualified professionals. It is only permitted to make settings in the manner described in this user manual.



Check the function of the product before handing it over to the user.



The person who are prescribing the aid is responsible for instructing the user and/or other persons in its immediate environment how to use the product safely. Always check the function of the product before use.



Prescriber or person with equivalent competence and knowledge of the user to balance in the selected seat to ensure that any tipping risk is excluded.



When Active G2 is used together with Flipper / Flipper G2 or Flipper Flex / G2, the frame extension kit shall be used, if necessary, to prevent the risk of tipping.





Adjustments may only be made in the way described in this instructions for use.



After all mounting and adjustment or service work is done, check and tighten all fastening screws and nuts.



Always make sure that the seating system is firmly attached to the chassis before putting the patient in the seating system! A safety srap is delivered to the seat with the intention of being tensioned from the back profile of the seat and around the driving bow. This belt must always be used together with adapter system universal and when transported in vehicles. Make sure that this strap is stable and tight.



Never use the footplate when getting in and out of the aid.



Never overload the device, see section Restrictions for the current maximum load.



Note that if the user grabs objects outside the aid or leans too far out of the aid, a center of gravity shift can occur, which can lead to an increased risk of tipping.



Always lift in the chassis - never in the seat.



Never lift the seating system with the user in the seat.



Never do service while using the product.



Never leave the user unattended when using the aid.



Always check after use to detect redness or pressure marks on the patient.



#### Control before use

Inspection and control must be performed before each use according to below:

- Check the product and its accessories for loose parts, wear and injuries. In particular, check screws and nuts as well as knobs.
- Check that the seat is securely attached to the chassis.
- Check the stability of the product.
- Check the product's moving functions, such as back angle, regarding mobility and locking.
- Check belts and harnesses for wear, function and attachment.

If defects are noticed, do not use the product. Contact your distributor of the aid for action.

#### Restrictions

#### Max load

Max load weight is: 90 kg and applies to all sizes.

Load weight refers to the maximum weight that the seating system may be exposed to. eg users and possibly other weight.

#### Life time

The expected life of the product is 5 years in normal use in accordance with the intended purpose of the product, provided that the instructions in these operating instructions are followed. The actual service life can, however, vary depending on how frequently and intensively the product is used, but is a maximum of 10 years.

#### Gas piston

Gas piston should be used regularly to maintain its function. If the product is not used, the gas piston should be activated at least once every 6 months. Further, they should be stored so that the piston rod is placed facing downwards. Otherwise, the gas spring seal might break and the gas piston fail.



#### Remaining risks

Be aware that the product and its accessories are set correctly so that the user does not suffer any discomfort or injury during use.

If this is the case, adjustments must be made or suitable accessories fitted.

#### Combinations

To ensure that the product retains its CE marking, the device may only be used with seating systems, accessories and spare parts supplied by Anatomic Sitt AB. See the products order form for recommended seating systems and possible accessories. For spare parts see exploded view.

However, the product can be fitted with CE-marked belts/harnesses and headrest/ neckrest from another supplier with retained CE-marking if the following points are fulfilled

- It must be stated in the third party's documentation that the combination is possible and approved (that the third party's product is intended for use on manual wheelchairs or modular seating systems and that the third party approves the use on other companies seating systems)
- That the seating system's original attachment points are used and that belts/ harnesses and headrests/neckrests are attached to the intended brackets for this seating system from Anatomic Sitt AB. The brackets must fit the actual third-party product. No modification/adaptation may be made to any of the products to enable the combination.
- Assembly instructions for head support and belts/harnesses from Anatomic Sitt AB must be followed and can be found under the section Assembly and adjustment instructions later in this documentation. No other products or accessories may therefore be attached to a third party product.

Note that a risk assessment must always be made when products from different suppliers are combined. The product must never be dangerous to the user or persons in its vicinity.

### **Divergency/Incidents**

If the product is unusable product, contact your aids center or dealer/manufacturer.

If a serious incident occurs, it should be reported to Anatomic Sitt AB and to the country's competent authority.



## Technical data/Performance

## Zitzi Active G2

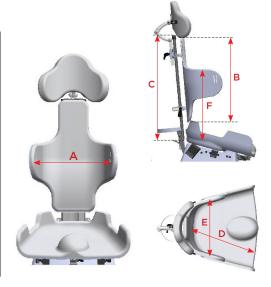
	Size 1	Size 2	Size 3	Size 4	Size 5
Seat depth (cm) (D)	27	32	37	41	46
Hip width (cm) (E)	23	28	33	38	41
Lateral width*(cm) (A)	20	22	25	30	32
Lateral height (cm) (F)	28 - 33	32 - 40	38 - 44	43 - 50	43 - 50
(The dimensions for latera	l support a	oply regardle	ess of choser	n seat size)	
Back height (cm) (B)	32	37	42	47	51
Profile length (cm) (C)	39	45	53	58	63
Hip angle adjusting	32°	38°	38°	38°	38°
* Lateral width is flexibel -	- 3 cm (with	Chestbelt a	lso - 3 cm)		

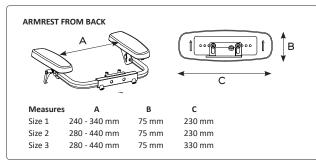
The seatparts angle is forward 15°

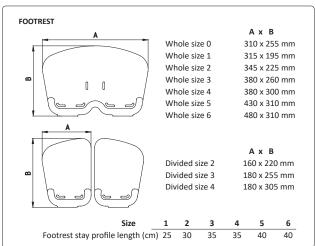
Abduction for all sizes are 28°

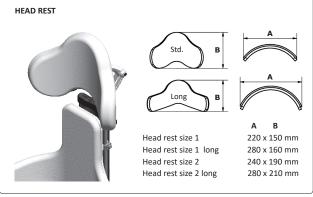
Max user weight: up to 90 kg

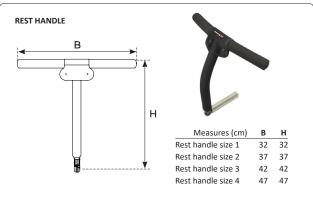
User length: 100-185 cm

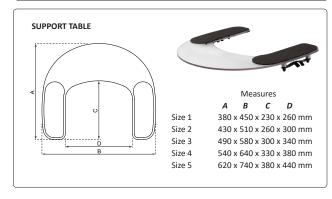


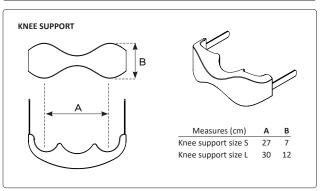














## Adaptation and customization

#### Recommendations

Every time the product is changed in some way, an assessment has to be made to determine if it is an adaptation or a customization.

An adaptation is any change made in comprehension of the CE mark. All other changes are customizations. Adaptations must only be made by a person deemed to be qualified for the task and should always be made in a professional manner.

#### Allowed adaptations within the framework of CE marking

The footrest profile may be shortened to fit the user better.

#### Risk assessment

Note that a risk assessment always should be done for an adaptation as well as for a customization of a medical aid. The product must never become dangerous to use after adaptation.

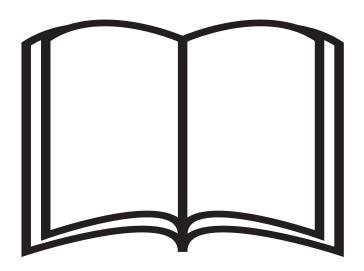
#### Marking

The product should be notified that it is adapted to a specific user so that it can not be mistaken for a standard product.



## Mounting and adjustment instructions

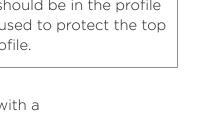
Mounting must always be done by qualified personnel, (technicians at an aidcenter or equivalent). Instruct the user and/or other people close to the user about the product's functions so that the aid can be used safely.



The tool wrench (4 mm Allen wrench) needed to perform most of the adjustments is integrated into the top of the back profile on the back of the chair.

The tool should be in the profile when it is not used to protect the top of the back profile.

It also comes with a Torx key T-25







### Adjustment of seat position

#### Shifting of the seat part

The seat part has two positioning options: standard mount (position 1) or rear position (position 2). The difference is that the seat part is moved 2.5 cm backwards in position 2. To change between the two positions loose the four screws and move the seat to the new position. Tighten the screws properly.



#### Adaption with seatslope pillow

The seatslope pillow can also be removed, sanded or replaced with other material.





### Mounting/dismantling the back

The backrest is mounted with 4 bolts.

Insert the back profile down into the socket pins and tighten the four screws provided (red in the picture).

The back will automatically be in the right place, using the stop in the back profile.



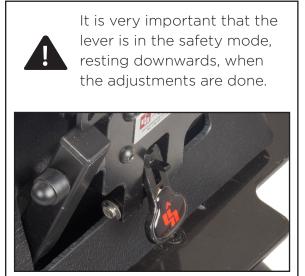


### Back angle adjustments



To activate the lever, pull it straight out and then up. To adjust the angle of the back, push the lever downwards, then the back will be released so that you can set it to the desired position. When you reach the desired angle, release the lever again.







### Back height adjustments



- Loosen the skrews A and knobs B according to pic. on both sides of the back profile.
- Adjust the height.
- Position the back so that you use the backrest's integrated lumbar support.
- Lock the screws and knobs.



### Back depth adjustment



- Release the knob B (see pic)on both sides of the back profile.
- Adjust the back depth C to the desired depth.
- Lock the knob.



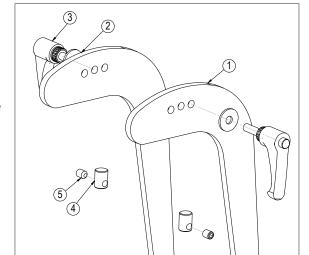


#### Backrest adjustment lever

In order for the user to get into the seat properly, the lumbar spine may need to be pushed back against the back profile. The adjustment lever is an option to easily and quickly adjust the depth of the lumbar spine once the user is seated.

#### Mounting

- Start by fitting the enclosed stop frame pins (4) with stop screws (5) in the profile under the lower backrest bracket on each side.
- Unscrew the lever knob (3) which is located on the lower backrest bracket. The frame pin for the lever knob now moves down and stops on the stop frame pin that has just been fitted.
- Install the adjustment lever (1) in the backrest bracket on both sides with the new longer lever knobs (3) and washers (2) included in the kit. Select the hole in the adjustment lever so that it points downwards when the adjustment of the lumbar spine is complete.



Adjustment lever with

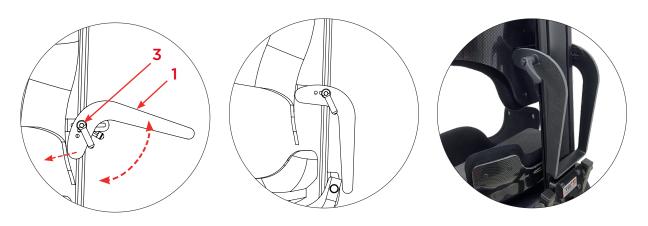
components

3

#### Adjustment

Loosen the lever knobs (3) slightly on both sides of the lumbar support. Adjust the depth of the lumbar spine with the adjustment lever (1) to the predetermined depth (turn the lever all the way down).

Lock the back with the knobs (3) on the right and left side.





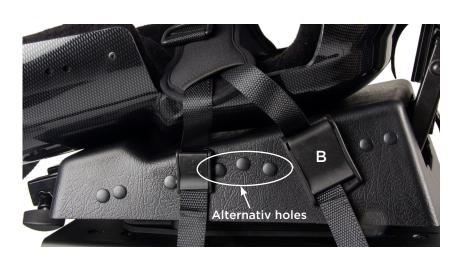
### Hipbelt

#### Adjustment of hipbelt bracket

To move the position of the hip belt attachment, loosen the screw (A) and move the buckle (B) to the desired position (see alternative holes behind the cover). Insert screw (A) and tighten.

#### Mounting the hipbelt

Thread the hipbelt down through the buckle (B). Pinch the belt strap firmly into the buckle (B).





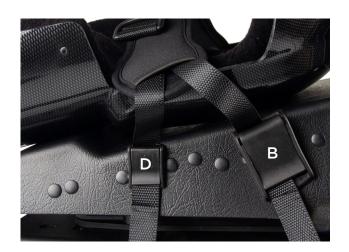


## Adjustment for antirotation belt attachment

To move the position of the belt attachment, loosen the screws (A) and move the buckles (B + D) to the desired position (see alternate holes). Insert the screws (A) and tighten.

#### Mounting of antirotation belt

Thread both straps through the slot in the seat (C) and down through the buckle (B) and (D). Clamp the belt straps firmly into the buckles.





#### **Chest harness**



Lower brackets included 1 piece as standard

#### Mounting, upper mounting bracket - A

Begin with take away the integrated allen key that originally is place in the top of the back profile. Then push the upper mounting brackets (A) to desired position in the track of the back profile.

## Adjustments of the upper mounting brackets

Loosen the bolts and make desired adjustments. The height of the upper mounting brackets should be place so that the pull direction is a bit above the shoulder area. Tighten the bolts.

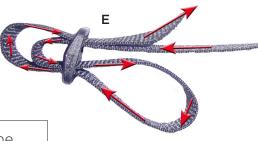
#### Mounting of harness

Pull the strap through the track and into the buckle. Then thread the harness lower attachment points into the lower bracket (B). Use attached Tri-glide buckles (E).

#### Adjusting the pull direction and width

Loosen the bolt of the upper mounting bracket and adjust to desired height. Tighten the upper bolt.

Adjust the angle to desired position and tighten the bolt.





Be sure that there is enough space for the neck, that the cushions are in the right place and that the pressure is correct!





#### Chest belt

#### Montering av bröstsele

To attach the straps to the chest belt, the straps are threaded through the lumbar support and fastened into the buckles on the back as shown in the pictures below.





#### Headrest

#### A - Mounting of the headrest bracket

Begin with take away the integrated allen key that originally is placed in the top of the back profile.

Then push the headrest bracket (A) to desired position in the track of the back profile. Tighten the bolts!

**B - Mount the headrest** in the headrest bracket (A) and adjust to desired position is reached. Tighten the knob (B).

#### C - Adjusting the headrest

Loosen the adjustment bolts (C) a bit so you can easily adjust with just your hands.

When desired position is reached, tighten the bolts (C).

If the headrest need to be higher, loosen the knob (B) and then adjust the headrest into to desired position. Tighten the knob (B).



A Headrest bracket, 4 bolts with rail pins

B Height adjustment knob

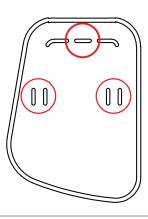


#### Ankle holder

The footplate is prepared for mounting of the ankle holder.

Mountening of ankle holders on a whole adjustable and divided adjustable footrest are made underneath the footrest.







Be sure that the pad not folded on the ankle holder.

#### **Fotrem**

The footplate is prepared for mounting the foot strap.

Mounting the foot straps on all footplates is done by pulling the strap down and up through two of the appropriately pre-drilled holes in the footplate. The foot strap can be mounted in the front or rear sets of holes.





#### Armrest from back

#### Mounting of armrests from back

Before mounting the armrests from the back, you must first remove the allen key and possibly other details that are mounted already. These details may include a headrest, upper mounting brackets and driving bow.

Loosen the stop screws (A) and move away the armrests (B) to access the screws (C) through the holes in the bracket. Loosen the screws (C) enought to slide the rail pins (D) in the tracks of the back profile. Adjust the bracket to desired height before tightning the screws (C). Adjust the armrests (B) to desired widht and tighten the stop screws (A).

Reassemble the details you removed before mounting the armrest bracket.

#### Height adjustment

To adjust the height of the armrest, loosen the screws (C). (The armrests may need to be width-adjusted to the sides first if they block the holes for the height adjustment). Then adjust to desired height. Tighten the screws.



#### Width adjustment

To adjust the width of the armrest, loosen the stop screws (A) and then adjust to desired width. Tighten the screws.



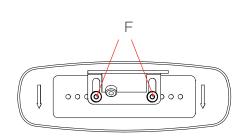
#### Adjusting the angle up/down

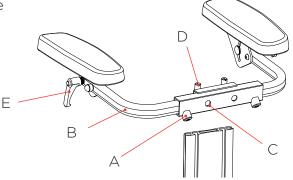
To adjust the angle of the armrest, loosen the lever handle (E) and move the armrest to the desired angle, then tighten lever handle (E).



#### Adjusting the lateral angle

To adjust the lateral angle of the armrest, loosen the screws (F) and move the armrest to the desired angle, then tighten the screws (F).





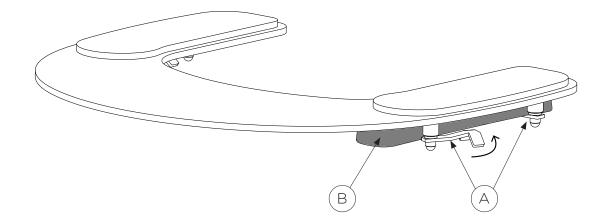


### Support table

#### Mounting the table

Put the table on the armrest plates and then rotate the locking levers (A) of the table into position below the armrest plate (B). The locking lever must be rotated until they reach the edge of the armrest plate.

The locking arms should be turned until they reach the edge of the armrest plate.





#### Footrest whole

#### Mounting the footrest

Mount the footrest in the square tube (A). Secure the footrest with the locking screw (B).

#### Adjusting the knee joint

Loosen the knob (C) and adjust to desired position. Tighten when desired positions is reached.



**A** Important - The tags have to fit with each other. Lock the bolt properly!

#### Height adjustment, foot plate

Loosen the lever handle (D), on both stay, and adjust to desired position. Tighten when desired positions is reached.

#### Angle adjustment, foot plate

Loosen screw (E) (both stays), nd adjust to desired position. Tighten screws when desired position is reached.



Important! - After adjusting, the tags must be interlocked to lock.





### Divided footrest, joint

#### Mounting the footrest

Mount the footrest in the square tube (A). Secure the footrest with the locking screw (B).

#### Adjusting the knee joint

Loosen the lever handle (C) and adjust to desired position. Tighten when desired positions is reached.



Important - The tags have to fit with each other. Lock the knob properly!

#### Height adjustment, foot plate

Loosen the lever handle (D), and adjust to desired position. Tighten when desired positions is reached.

#### Angle adjusting, foot plate

Loosen screws (E) for foot plate and adjust to desired angle. Tighten screws propertly.







### **Calf support**

#### Mounting of calf support

Remove the pipe cover at the bottom and unscrew the end stop. Remove the stop and foot plate from the stay. Insert the calf support bracket's socket pins on the outside of the sides, as shown below. Tighten the screws (A). Attach the calf support plate as shown in the figure below with the attached screw joints (B).

Reassemble the footplate, end stop and pipe cover.

#### Height / depth adjustment - calf support

Loosen the screws (A), then adjust the calf plate to the desired height and depth. Lock the screws (A).

#### Side-/angle adjustment - calf support

Loosen the screws (B) a little, then adjust the calf plate sideways and angle. Tighten the screws (B).





### **Knee support**

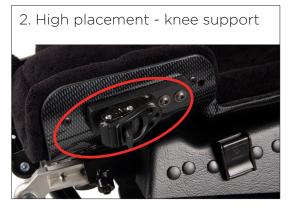
#### Mounting of the knee support

The knee support is mounted with the help of the plastic tag straps on each side of the seat. The brackets for the knee support can be placed high or low (see pictures below).

- Mounting (low) in the lower part takes place with the screws in the existing holes as shown in Figure 1.
- Mounting (high) in the seat takes place with the mounting kit (short screws and plate) in existing holes in the seat part as shown in Figure 2-3.











#### Adjustment of the knee support

The knee support can be clamped with the practical buckle which has a built-in clamping arm and release button.



Clampingarm



Release button



#### Rest handle

#### Mounting of rest handle

Mount the rest handle (A) in the middle-attachment (B) (square tube). Lock the rest handle with the screw (C).

#### Adjusting the angle of rest handle

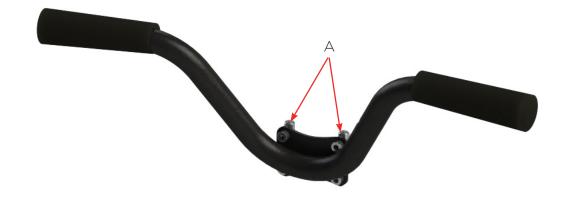
Loosen knob (D) and then adjust to the desired angle. Lock the knob when the desired angle is reached.



Important - After adjusting, the tags must be interlocked to lock. Tighten the knob hard!



- 1) Take away the allen key from the top of the back profile.
- 2) Mount the pins (A) in the tracks of the back profile.
- 3) Tighten screws when desired position is reached.





### Indoor underframe Flipper G2



#### Fixed mounting

Fixed mounting means attaching the seating system directly to the underframe. Installation using this method must be done with the supplied mounting kit.

At the bottom of the seating system you find holes for fixed mounting.





Never use any screws other than the supplied screws. These are security details. If other dimensions are desirable, contact Anatomic Sitt AB.

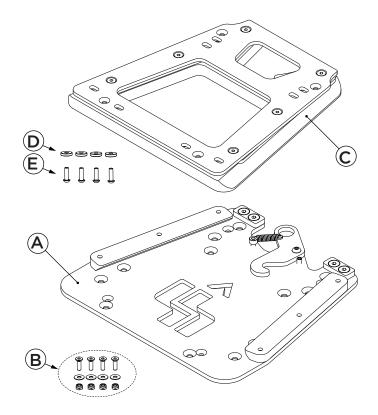


#### Mounting adaptersystem

Use Adapter System Small (153042). Begin by mounting the base plate (A) on the base frame by screwing it in with the supplied screws, washers and nuts (B).

Then mount the adapter plate (C) with the screws (E) in the holes on the underside of the seating system. Washers (D) must be mounted between the seating system and the adapter plate.

When the adapter plate and base plate are mounted on the seat system and the underframe, now these can be combined. The seating system is properly attached when a clicking sound is heard.





Ensure that the seating system is propertly secured before use.



When using the adapter system small, the safety strap on the seat system's back should be used and fastened around the driving bow or equivalent on the underframe. Make sure that the strap is tight and fixed so that it can't slip off.





Please refer to the separate user manuals for handling the underframe.



## Summary and follow-up

After mounting and/or adjustment, check that the products (main product and accessories) are mounted correctly according to the user manual and works as intended.

Check the settings of the product and its accessories so that the user has a correct sitting position.

After all assembly, adjustment or service work, all knobs, fastening screws and nuts should be checked and tightened.

Check that the aid is correctly balanced to ensure that any risk of tipping is excluded.

If defects are noticed, do not use the product. Contact your distributor of the aid for action.



### Service and maintenance

This product is a medical device intended for multiple use. In order for the device to function safely and securely and to reach the estimated lifetime, it is therefore important with inspection, maintenance and cleaning. When replacing parts in connection with maintenance and service, original parts from Anatomic Sitt should always be used.

#### Definitions:

In general, a distinction is made between corrective maintenance, service and preventive maintenance.

- Corrective maintenance refers to measures to repair a broken product, an
  urgent maintenance, difficult to plan in time and often dependent on the use of
  the product.
- **Service** refers to a basic overhaul that can extend the life of the product. This includes, for example, checking screws and fasteners, moving parts, general wear and tear, etc. and minor repairs.
- **Preventive maintenance** refers to actions caused by predicted limitations in product performance. This type of maintenance can be seen as one-off actions that are planned in terms of time, nature and scope. For this product, no preventive maintenance is required during the expected lifetime of the product.

#### Control before use

In order for the device to work properly, regular service and inspection must be performed.

Inspection and control must be performed before each use according to the following points:

- Check the product and its accessories for loose parts, wear and injuries. In particular, check screws and nuts as well as knobs.
- Check that the seat is securely attached to the chassis.
- Check the stability of the product.
- Check the product's moving functions, such as back angle, etc. regarding mobility and locking.
- Check belts and harnesses for wear, function and attachment.

If defects are noticed, do not use the product. Contact your distributor of the aid for action.



#### Care

The need of care varies and must be judged case by case. depends on use of the product but at least once a week is recommended.

Clean the plastic and metal parts with a damp cloth and a gentle antibacterial liquid or similar. Do not use detergents that contain abrasives, corrosives or solvents.

Cushions, fabrics and belt/harnesses are washed in 60°C. Follow the separate directions on the washing instruction label. For more information, see the current user manual for each positioning support.

#### Service and corrective maintenance

To function safely and securely, regular service must be performed on the product. The need for overhaul/service varies and may be assessed from case to case depending on the product's use and wear, but at least once every 6 months is recommended.

The work must always be done professionally by qualified personnel, see section Safety instructions in this manual. When replacing parts, always use. original parts from Anatomic Sitt AB.

At every service, it must be ensured that the product's functions are reliable and that the product is safe to use. If there are deficiencies that affect safety and can not be remedied, the product must be taken out of service. For cleaning of the product, see the sections Care..

#### Check the following and correct if necessary:

- Check all the functions of the product.
- Check the product and its accessories for loose parts, skewness, wear and damage.
- Check that all screws, nuts and bolts are properly tightened.
- Check that all knobs are intact and working.
- Check that the seat is securely attached to the chassis.
- Check the safety strap on the back so it is not damaged and that it locks.
- Check the product's moving functions, such as back angle, etc. regarding mobility and locking.
- Check that the piston locks in the selected position.
- Check wear on all joints, cog joints and brackets. Make sure they lock properly.
- Check belts and harnesses for wear, function and attachment.
- Check markings, labels and warning symbols so that they are complete and readable.



#### Follow-up

When service is done, check that the products (main product and accessories) are mounted correctly according to the instructions for use and function as intended.

#### Reconditioning

Reconditioning is normally done if the aid been personal and it is about to be given to a new user or stored for a long time. The work must always be done professionally by qualified personnel, see section Safety instructions in this manual.

When replacing parts, Anatomic Sitt original parts must be used.

For information about the product and its functions, see the user manual at www.anatomicsitt.com. For information on product life, see section Restrictions in the manual.

When reconditioning, always check that the aid is not specially adapted, before sending it to a new user.

At each reconditioning occasion, it should be ensured that the product's functions are reliable and that it is safe to use. If there are defects that cannot be remedied by reconditioning, the product must be taken out of service and recycled.

#### Cleaning

Clean plastic and metal parts with a sponge/cloth and antibacterial, mild detergents. Do not use detergents that contain abrasives, corrosives or solvents.

Remove padding, lining and belts/harnesses. Padding is a consumable item and should be replaced if necessary.

Cushions, fabrics and belt/harnesses are washed in 60°C. Follow the separate directions on the washing instruction label. For more information, see the current user manual for each positioning support.

The product can advantageously be cleaned in a washing cabinet: 60°C for a maximum of 10 minutes. Remove padding, lining and belts/harnesses before cleaning the seat system in a washing cabinet.

#### Drying

The seating system can be dried in a cabinet at a maximum of 60°C for up to 10 minutes.



#### Controlls when reconditioning

After cleaning and drying, check the product for damage/wear. Keep in mind that the product life is limited (see section Restrictions in the user manual) when making an assessment to check if the product is suitable for recondition.

Broken, worn or cracked parts are replaced. Use only original parts from Anatomic Sitt. Spare parts can be ordered according to a separate spare parts list/exploded view for. In order for the product to retain its CE marking, the aid must be given only spare parts supplied by Anatomic Sitt AB.

Check that all screws and nuts are tight. Make sure that the instructions for use and all original labels are included with the new prescription.

#### Labels/stickers

If you need new labels and stickers, contact Anatomic Sitt. For its placement on the aid, see www.anatomicsitt.com, where you will also find manual for use.



Checklist Overall:
☐ Check the entire product and its accessories to identify broken, cracked, or worn parts that need to be replaced.
☐ Check all functions of the product.
<ul> <li>Seat/back:</li> <li>☐ Check that all screws and nuts are tightened.</li> <li>☐ Check that the seats adjustment option works.</li> <li>☐ Check that the backrest angle function works and that the piston locks in the selected position.</li> <li>☐ Check the lining and replace it if necessary.</li> </ul>
Footrest:  ☐ Perform function check of height and angle adjustment.  ☐ Check for wear on all cog joints and make sure they lock properly.
Headrest:  ☐ Check the lining and replace if necessary.  ☐ Check that the headrest joints lock.  ☐ Check the bracket on the headrest so that it locks.
Armrest:  ☐ Check the height, depth and width adjustments of the armrests.  ☐ Check the armrest brackets so that they lock properly.
Adapter system:  ☐ Check the function so that it locks.
Safety strap:  ☐ Check safety strap on the back so that it is not damaged and that it locks.
Other accessories:  Check all parts for wear, replace if necessary.  Check locks and adjustment options

#### Follow-up

When reconditioning is performed, check that the products (main product and accessories) are mounted correctly according to the instructions for use and function as intended. Also check that the markings, labels and warning symbols are complete and readable.



## Recycling

A used part or product should be dismantled and discarded. The parts should be separated by material type and taken to a recycling station. Gaspiston should be sorted as hazardous material.

## Warranty and complaint

#### Warranty and complaint

Warranty generally applies for one (1) year against manufacturing defects from delivery date or according to agreement. Warranty is not provided for external influences or abnormal handling. For warranty treatment is required incorrect item in return. Always enclose a delivery note.

In order to best assess the complaint, the product must be dry and cleaned when it is sent back.

Describe the error and the possible cause for this as thoroughly as possible. Claim repairs or possible replacement under warranty. Always attach a copy of the invoice and state that the product should be returned to you after repairs. Provide a shipping address, a contact person and a phone number. Form for complaints can be downloaded from our website.

Pack the dry and clean product well to protect it from any shocks during transport. Do not forget to write down the shipment number or similar on your documents. This is so that you can track the shipment if something should happen during transport.

#### Returns

Incorrectly ordered or incorrectly delivered goods must be returned within 20 days from delivery date. Always attach a copy of both the delivery note and the invoice. Enter the reason for returning your goods. Return form is available on our website.

Pack the dry and clean product well to protect it from any shocks during transport. Do not forget to write down the shipment number or similar on your documents. This is so that you can track the shipment if something should happen during transport.

Please note that custom made products can't be returned!



## Revision

In this version of the user manuals, the following changes have been made.

#### **Active G2 Update**

#### **Product labeling**

New labels p. 6

#### **Combinations**

New text p. 10

#### Mounting and adjustment instructions

New back pictures p. 17-18

New back adjustment lever p. 18

Chestbelt new pictures and text p. 21

Picture of safety strap p. 31

#### Service and maintenance

New initial text p. 33 Service and corrective maintenance p. 34

#### **Revision list (Active G1)**

rev. 2.0 - 2020-07-02 rev. 2.1 - 2021-05-26 ver. 2.2 - 2021-11-16 ver. 2.4 - 2023-05-29

#### Anatomic Sitt AB (manufacturer)

Box 6137, SE-600 06 Norrköping, Sweden Phone +46 11 16 18 00 Fax +46 11 16 20 05

#### **Visiting address**

Terminalgatan 1, SE-603 61 Norrköping, Sweden

anatomicsitt.com
info@anatomicsitt.com
facebook.com/anatomicsitt
youtube.com/anatomicsitt

